Position ID: 121315

Supporting Command: ARNG-IMZ
Request Type: ADOS-RC
Detail Type: Title 10
Soldier Category ARNG
FTN:
Priority Level: 1
Reference #:
Special Instructions:
Start Date: Mon Jul 25 2016
End Date: Sat Sep 30 2017
Tour Length: 433
Mission Date Spec: Sustainable Requirement
Mission Location: ARLINGTON, VA
Location Description: Arlington Hall Station
Supporting Unit/Agency: ARNG
Supporting UIC: W39LAA
Unit Name: US ARMY NATIONAL GUARD READINESS CENTER ARLINGTON VA
Paragraph:
Line:
MOBTDA: No
DMD: No
WIAS:
Classified: No
Duty Title: IT Action Officer - NCR DOIM
MOS: 25A
Rank: CPT O3
Clearance Level: Secret

Mission Description: (1) Plan, organize, and conduct Enterprise Architecture-directed testing and exercises in support of G6 network evolution initiatives. These may include, but are not limited to, Homeland Security/Homeland Defense/Defense Support to Civil Authorities exercises in various locations around the country.
(2) Interface and, as required, participate in working groups with Joint Information Management Council (JIMC), National Guard Bureau J6 (NGB-J6), Network Enterprise Technology Command/9th Army Signal Command (NETCOM/9th ASC), Headquarters, Department of the Army Chief Information Officer-G6 (HQDA-CIO-G6), US Army Signal Center and Fort Gordon (USASC&FG), and United States Forces Command (USFORSCOM).
(3) Implement Enhanced 911 (E.911) and RedSky server directives, including a Public Safety Answering Point (PSAP) that distributes an emergency call to the proper services, develop an Automatic Location Information (ALI) database which is maintained on behalf of local governments by contracted private third parties, generally the Incumbent Local Exchange Carrier (ILEC), which is used to both route the call to the appropriate PSAP and when the call arrives, is used to determine the location of the caller, creating a location technology advanced by the FCC that will enable stationary, mobile, and cellular phones to process 911 emergency calls and enable emergency services to locate the geographic position of the caller. This may also include remapping data ports and merging existing Private Branch Exchanges (PBX) and overhauling building phone number management to reduce voice mail and move administration.
(4) Develop Mobile Device Management (MDM), putting the blackberry, cell phone, and wireless device

authorizations and on hand products in a more continuously ready state and overseeing upgrades, enabling enterprises to manage complex fleets of mobile devices, satisfying the full range of security needs from a basic level up to the high security and control needs of government and regulated industries, managing all devices and users through a single platform and management console.
(5) Implement Virtual Desktop Infrastructure (VDI) directive working with the Network Services Manager and the NCR DOIM in developing and executing a comprehensive desktop environment management system which allows for a highly flexible and much more secure desktop delivery model which supports a more complete desktop disaster recovery strategy where all components are saved in a data center and backed up through traditional redundant maintenance systems, creating a connection brokering service which is used to connect users to their assigned desktop sessions where they can access their desktop from any location without being tied to a single client device. For IT administrators, this means a more centralized, efficient client environment that is easier to maintain and able to respond more quickly to the changing needs of the user and business.
(6) Construct Computer Telephony Integration (CTI) including Screen popping - Call information display (caller's number (ANI), number dialed (DNIS), and Screen pop on answer, with or without using calling line data, Dialing - Automatic dialing and computer-controlled dialing (power dial, preview dial, and predictive dial), Phone control - Includes call control (answer, hang up, hold, conference, etc.) and feature control (DND, call forwarding, etc.), Transfers - Coordinated phone and data transfers between two parties (i.e., pass on the Screen pop with the call), Call center - Allows users to log in as a call center agent and control their agent state (Ready, Busy, Not ready, Break, etc.), Call routing - The automatic routing of calls to a new destination based on criteria normally involving a database lookup of the caller's number (ANI) or number dialed (DNIS), Advanced call reporting functions - Using the detailed data that comes from CTI to provide better-than-normal call reporting, and Voice recording integratio

O6 Name: COL Robert Quinker

O6 Email:

POC Name: MAJ David Reeves

POC Email: david.r.reeves.mil@mail.mil

POC Phone: 703-607-7602

Extension:

Force Requestor: ARNG

Sub-Command: ARNG-OD